



FREIGHT POLICY

- All products will be FOB Shipping point and shipped prepaid on our selected carriers with shipping charges added to customer invoice unless otherwise directed at the time order is placed.
- Customers may will-call orders at any Dayton Superior facility and/or request Collect or 3rd party billing on customer-specified carrier if preferred. For LTL/Parcel shipments requested Collect or 3rd Party bill, Dayton Superior will make the arrangements with the carrier. For truckload shipments, the customer may make their own arrangements or provide carrier contact information for Dayton Superior to make the arrangements. In both situations, Dayton Superior will provide a Bill of Lading to the carrier at the time of shipment.
- Products normally available at a given Distribution/Service Center but currently out of stock will be charged freight from the point of shipment should customer delivery requirements not allow for normal stock replenishment. Each distribution/service center carries a different mix of standard stocking items based on historical regional sales activity. As a result, items listed in the price book are not necessarily stock items. Please contact your Sales or Customer Service Representative to verify standard stocking items for a particular location.
- Configured and Make-To-Order products will be shipped FOB nearest Distribution Center for customer account if lead-time allows for consolidation at the DC. If customer delivery requirements do not allow for consolidation, full shipping charges F.O.B. Plant will apply.
- Dayton Superior will continue to quote shipping charges at the time of quote or order placement per the above guidelines. Shipping charges added to Quotes are guaranteed until the quote expires, provided no changes are made to quoted items and/or quantities. Orders placed after the Quote Expiration date will reflect item pricing and shipping charges in effect at the time the order is placed.
- Changes to order quantities and/or items ordered will result in a change to the shipping charges. If this occurs, an updated Order Acknowledgement or Quotation will be sent to the customer with revised shipping charges.
- Neither Sales nor Customer Service representatives are authorized to deviate from this policy.