



March 19, 2020

To all our valued customers,

We all are acutely aware of the impact the current COVID-19 situation is having on our businesses and daily lives. Dayton Superior continues to closely monitor the rapidly changing environment and adapt accordingly so that we may continue to serve our customers' needs. We also have a responsibility to safeguard our customers, employees and certainly, our families.

As such, we are taking an important step by providing a number of our employees, including customer service, telesales and technical service, the ability to temporarily work remotely. Doing so allows Dayton Superior to maintain regular business hours and consistent service across the country.

We ask for your understanding and patience as we make this extraordinary transition, however our goal is to continue providing all customers the highest level of service with minimal disruption.

Dayton Superior's manufacturing facilities will continue production and our distribution centers (DCs) along with our rental yards will remain open for business, while strictly adhering to CDC and state guidelines on hygiene, social distance and frequent, heightened cleaning measures.

As we have stated, the entire Dayton Superior team takes our role in supplying critical products for the concrete construction industry very seriously. We are putting these measures in place to best protect the health and welfare of our employees, while remaining laser-focused on providing unparalleled support to our customers.

We hope the challenges we all currently face are brief. In the meantime, know that Dayton Superior continues to stand strong and ready to support the needs of our customers.

Mark Carpenter
President & CEO
Dayton Superior Corporation